Bogus text messages claim UI debit cards are cancelled

The state of Rhode Island has warned that individuals in that state with Chase debit and credit cards, including those with unemployment insurance (UI) debit cards, have received phony text messages that their card is deactivated and to re-activate the card they should call 877-233-8232.

The RI Dept. of Labor and Training is **not** the originator of these messages nor has it authorized these messages to its UI debit card holders. It warns anyone receiving these texts NOT to respond to them and, more importantly, NOT to give out any personal information.

Examples of these bogus text messages are:

Messages from RJKZRQ @messaging:

- Your Morgan Financial Services Card is deactivated. To activate, call 877-233-8232.
- RI Department of Labor and Training has deactivated your Morgan Debit Card. 877-233-8232

In Michigan

The Michigan Unemployment Insurance Agency has no reported incidents of similar text messages going to those with the Michigan UI Debit Card. The Agency, however, reminds those with UI debit cards that it <u>never</u> contacts individuals by text message or by email. If you should receive a text or email message about your Michigan UI Debit Card, please do not respond or give out personal information. You may also incur high telephone charges if you call the phone number listed in the text message. Instead, call the JP Morgan Chase customer service telephone number 1-866-523-2122 to ask about the status of your Michigan UI Debit Card.